

## APPLICATION FOR UTILITIES ACCOUNT ADJUSTMENT POLICY NO. 6.13

| Account Number:  | Daytime Phone Number:<br>Email Address: |
|--|---|
| I am the owner/occupier/agent of:  |   |
| Name:  | Civic Address                           |
| Date leak was discovered:  |   |
| Date leak was repaired:  |   |
| Repairs done by:   |   |
| Repair/parts receipts enclosed: Yes $\Box$ No $\Box$ If No, state reason:  |   |
| State nature of leak and repair work done:   |   |
|  |   |
|  |   |
|  |   |
| <ul> <li>POLICY</li> <li>The Director of Finance may adjust the current billing period utility invoice upon confirmation that the water leak has been repaired.</li> <li>The water leak must be repaired by the property owner within 30 days of receiving written notification from the City or receipt of a utility invoice to be eligible for an adjustment.</li> <li>Receipts must be submitted or a written explanation of the repairs completed.</li> <li>Only one full adjustment per account will be done every five years.</li> <li>Partial adjustments will be allowed for subsequent leaks within the five years.</li> <li>Any adjustments will be calculated in accordance with City Policy No. 6.13.</li> <li>Any account credit that arises from the adjustment will be applied towards the next billing period invoice.</li> <li>There will be an administration charge of \$60.00 to cover staff and equipment costs.</li> </ul> |   |
| Dated at Signed:   |   |
| Parksville, BC Date:   |   |
| The personal information on this form is collected under the authority of the Local Government Act and will be used for the purpose of<br>an operating program of the municipality. If you have any questions about the use and collection of this information, contact the<br>Corporate Officer at 954-3068.  |   |